



## SCHEDULED MAINTENANCE ACTIVITY



Dear Valued Customer, It is our continuous endeavour to provide you with best-in-class services. With an aim to improve your banking experience, we have scheduled the **CBS upgrade activity**.

The following **services will be unavailable from 12:30 AM, 7th April 2023 to 6:30 PM, 9th April 2023:**

- NEFT/RTGS
- Internet Banking
- Mobile Banking
- mPassbook
- Debit Cards
- ATMs

Further, Surat branches will remain open on 7th April 2023 for non-financial activities.

We regret the inconvenience caused and highly advise you to make suitable plans to fulfill your financial commitments during this period. Thank you for your support and understanding.

If you have any questions, please write to us at [customercare@newindiabank.in](mailto:customercare@newindiabank.in). We're here to help.

Best regards  
NICB Team