

NEW INDIA CO OPERATIVE BANK LIMITED

AANEXURE "A"

ESCALATION MATRIX

Details of	Contact Person	Address	Contact No.	Email ID	Working Days	Working Hours
Client Servicing	Vishal Bandagale. Akash Sumbhe	Depository Cell, Mahesh Residency, Tendice Building, M. G. road, Dahanukar wadi, Kandivali (W), Mumbai – 400067.	022 - 61427570	Demat.depositary @newindiabank.in	Monday to Friday	9.30 am to 4.30 pm
Head of Client Servicing	Vivek Gondhalekar	Same as above	9833897366	Vivek.gondhalekar @newindiabank.in	Monday to Friday	9.30 am to 4.30 pm
Compliance Officer	Vivek Gondhalekar	Same as above	9833897366	Vivek.gondhalekar @newindiabank.in	Monday to Friday	10.00 am to 5.00 pm
CEO	Abhimanyu Bhoan	New India Bhavan, Anant Vishram Nagvekar Marg, Prabhadevi, Mumbai 400025.	022-66264000	ceo@newindiabank.in	Monday to Friday	10.00 am to 5.00 pm

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html> or with.

Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal